



INTEGRAL  
AERIAL | MOVEMENT | SOCIETY

## Integral Frequent Flyer - Membership Terms and Conditions

1. Terms and Conditions
  - 1.1. You must be at least 18 years old to become a Member.
  - 1.2. Each time you attend class or training session, you must ensure that you are in good physical condition and know of no medical or other reason why you should not exercise or train.
  - 1.3. This Agreement is subject to the Waiver Form you have signed.
2. Membership Terms and Cancellations
  - 2.1. The minimum commitment to a Membership is 8 weeks.
  - 2.2. Current Membership fees, and the number of classes and training sessions available with a Membership are advertised on our website and booking system. You have agreed to pay the Membership fee applicable at the time of your purchase of Membership.
  - 2.3. Membership fees may increase at times. As a current Member your current Membership rate will remain as is in perpetuity as long as it remains active.
  - 2.4. Membership fees include goods and services tax (GST). Your fees will change in line with any GST rate changes.
  - 2.5. You understand that some payment periods may have less classes or training sessions due to public holidays.
  - 2.6. During company closure, for example over the Christmas break, you will not be charged Membership fees.
  - 2.7. Should you wish to cancel your Membership, please provide 14 days written notice in advance of cancellation via email to [info@integralaerialsilk.com](mailto:info@integralaerialsilk.com). Full Membership fees apply during this notice period.
  - 2.8. Should you wish to re-join Integral as a Member following a Membership cancellation, you will incur a \$50 Admin Fee.
3. Late Cancellations and No-Shows
  - 3.1. If you wish to cancel a class or training session you have booked into, this must be done 6 hours before class, otherwise it will be recorded as a late cancellation or no-show.

- 3.2. If you have two or more late cancellations or no-shows, you will begin to be charged \$25 per late cancellation/no show.
4. Membership payments
  - 4.1. Membership payments must be made upfront prior to booking into or attending Integral classes or training sessions.
  - 4.2. If you pay any ongoing fees by direct debit this will be through the Bookeo website and Integral's current Biller (Stripe). This will be done by way of a direct debit payment agreement which applies to any direct debit services. The direct debit agreement which we are not a party to, is entirely separate to this agreement.
  - 4.3. By nominating a credit card account you authorise the Biller to deduct from that account all fees and other charges you are responsible for under this Agreement. You must keep your account details up to date. Should your credit card expire or details change during your time as a Member, you will be required to supply new details.
  - 4.4. If payments aren't completed within the required date and/or in the instance that you have insufficient funds in your account at the time of processing payment, you authorise the Biller to deduct any unpaid arrears outstanding on your account as well as any costs incurred by a failed payment. Failed payments will incur a fee. You understand that Integral is not liable for these costs and will not reimburse you.
  - 4.5. If payments fall into arrears, we reserve the right to suspend your access to the Integral classes and open training sessions until all of your outstanding payments are up to date.
  - 4.6. Accounts that fall into arrears by 3 or more consecutive payments will be automatically suspended and will incur a \$25 admin fee.
5. Membership Suspensions
  - 5.1. You may suspend your Membership if your Membership fees are up to date. A one off Admin fee of \$10.00 will be applied to your account for each suspension request or request to amend any existing suspension request.
  - 5.2. The minimum period of Membership suspension is 1 full week. Suspensions are granted in weekly blocks.
  - 5.3. The maximum period of Membership suspension is 8 weeks total in any calendar year.
  - 5.4. In order to suspend your Membership, you must provide 7 days written notice in advance of the requested suspension period via email to [info@integralaerialsilk.com](mailto:info@integralaerialsilk.com).
6. Membership Cancellation by Integral
  - 6.1. In addition to our other rights under this Agreement, we may cancel your Membership if you breach any obligation under this Agreement or our Waiver Form that can't be fixed. We may also cancel your

Membership if you breach an obligation that can be fixed, but you do not fix it within 7 days of our notice to you of that breach.

6.2. If we cancel your Membership under clause 6.1, you will be liable for all fees incurred including Membership fees. We may also charge fees to recover cost, loss or damages caused by your breach.

7. Acknowledgment of Understanding

7.1. This Agreement is governed by the laws of NSW, Australia. If a court decides that any section of the Agreement is invalid or unenforceable, that section will be deleted from the Agreement. The other sections will remain valid and enforceable.

7.2. What is set out in this Agreement overrides any statements made by you or us before you signed it, so you should read through it fully to ensure it meets your expectations. Should you have any questions about the Agreement please email: [info@integralaerialsilk.com](mailto:info@integralaerialsilk.com) before you accept it online or sign it.

7.3. You acknowledge you have read through this Agreement in full and understand your obligations under it.

7.4. By signing here or accepting this Agreement online you agree to be bound by the provisions of it.